

## LATE NEWS

### PRODUCT RELEASE INFORMATION

Product: **FCmobilelife**  
Release Number: **1.2.2**  
Date: **July 22, 2009**

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### NEW FEATURES IN 1.2

- Recurring Meetings
- Outlook Data Importing. See the Outlook Import documentation for more details [HERE](#).
- Usability Enhancements for Web Client
- Unified Attachment Viewing
- Offline Mode for Phone Clients

For more details as well as screen shots of new features in release 1.2, click [HERE](#).

### INSTALLATION AND SETUP NOTES

Installation instructions are located on the download page, [HERE](#).

- When upgrading the client application on the Blackberry occasionally the application will get into a hung state before the "reboot" dialog displays. If this happens, the recovery is to reboot the device by removing and reinserting the battery. (5975)
- Installation Using the BlackBerry Desktop Manager Application Loader is Not Currently Supported.

Installation using the BlackBerry Desktop Manager "Application Loader" is not supported. BlackBerry Installation is currently only supported over the air. For details on how to install FCmobilelife on the BlackBerry, see: <http://www.fcmobilelife.com/download/blackberry.php> (4321)

- Unknown Publisher Warning

When installing MI4.CAB on Windows Mobile Phones, you may receive the warning:

"This program is from an unknown publisher. You should install it only if you trust its publisher. Do you want to continue? Name: MI4.CAB Publisher: Unknown Location: \MyDocuments"

This message can be safely ignored and you should choose yes to continue with the installation. (3718)

- On some BlackBerry models, the download of FCML may fail with error "907 Invalid COD". If so, change the GPS setting from "Location on" to "911 only" by clicking the "Options" icon, and choosing "Advanced" -> "GPS" -> "GPS Services". Then try the download again. (6033)

### FCMOBILELIFE APPLICATION LIMITATIONS

- On the BlackBerry client, any picture taken and saved to the memory card will not be available to attach to an FCmobilelife event. To attach pictures, you will have to use the device memory as the default location for your pictures. (5935)
- After pausing and restarting an audio attachment, if you experience portions of your audio recording skipped, you should upgrade to Flash version 10 or later (5403)
- If two groups exist with same name, but created using different cases, it can cause errors on the phone client. You should rename one of the duplicate named groups from the Web client. (5928)
- In offline mode on the BlackBerry, saving an audio attachment in an action is not supported at this time. (5910)
- Only JPEG format pictures can be attached to actions.
- Scheduling of recurring Tasks is not yet supported
- There are a few restrictions with the new recurring meeting feature:
  - On the web client and the Windows Mobile phone clients, an existing, non-repeating meeting can be converted into a repeating meeting; but a repeating meeting cannot be converted into a non-repeating meeting. You will have to create a new meeting in that case. (However, you can change the type of schedule, turning a weekly meeting into a monthly meeting for example.) The function to change a regular non-repeating meeting to a repeating meeting is not yet available on the BlackBerry phone client.
  - You can reschedule a meeting instance for a different date or time; but the rescheduled date cannot be before a prior instance nor after a following instance.
  - You can delete a meeting instance on the web client and the Windows Mobile phone client. However, if you later reschedule the whole meeting then any deleted instance is restored using the new schedule.
  - The BlackBerry client only allows deletion of the entire recurring meeting series. Deleting a single instance is not yet available.
  - You can add text or respond to a repeating meeting, and change all attributes just like a non-repeating meeting; however these changes apply to the recurring meeting as a whole--you can't update just one instance of a recurring meeting.
  - You cannot accept or decline single meeting instances; you must accept or decline the whole schedule. (If you want to accept just part of a schedule, you can delete the dates you don't want.)
  - You currently cannot schedule repeating Tasks.
- When using the FCML web client, if you leave a session logged in and then login to the same subscriber account from another computer or browser, any actions created or changed that are assigned to yourself may not show up in your original session, even if you hit the "Refresh" button. You will need to log out and log back into your account for those changes to show up. It is recommended that you login to only one session of the web client at a time. (5716)
- Creating an all-day meeting reserves the time between midnight at the start of a day to midnight at the end of it. If the all-day meeting is really only for a portion of the day, such as 9 a.m. to 5 p.m., and you will be having other meetings before or afterwards during that day, you should simply create a regular meeting between 9 and 5.

A known problem is that all-day meetings do not correlate exactly across time zones. Thus, a busy search done by a user in the Pacific time zone will see the add-day meeting of a recipient in the Eastern time zone "leak" three hours earlier into the preceding day. This is usually not a problem given normal business hours, but if it is, the solution again is to create the meeting for the precise hours during the day it will taken place. Such meetings \*are\* normalized correctly across time zones. (5638)

- To use the web client, you will need to upgrade Flash if you are running version 8 or earlier. (5623)
- Audio and image attachments from the web client are limited to 5MB in size. (5642).
- If a user crosses a timezone, they will have to restart the FCmobilelife application to display action and meeting times correctly. (4196)
- Invitation emails not received by invitee: If the user that you invited to your team never received the email invitation, it is possible that the message could be marked as spam by either the invitee's mail client or mail server. Ask the invitee to check their Spam/Junk folder and/or contact their mail provider for assistance. (3770)
- How to "unblock" a contact you have blocked:

Blocking a contact will break the connection (in both directions) between you and your contact. You will be removed from each other's team and you will be blocked from sending each other actions. You can re-establish your connection by going through another invitation cycle (either party can initiate the invitation).

Note: Deleting a contact simply removes them from your team, it does not block you from adding them back or block them from sending you new actions if they have added you to their team.

- When upgrading the client application on the Blackberry occasionally the application will get into a hung state before the "reboot" dialog displays. If this happens, the recovery is to reboot the device by removing and reinserting the battery.
- If an item is updated using FCML on the web client while also using FCML on a mobile client, those updates may not show up automatically with the next sync of the mobile client. On the Windows Mobile phone, if the sync is done too soon after the update from another client (e.g., less than 15 minutes), you may get into a state where your phone client will not see the update unless you perform a "Change User" (to yourself), effectively logging out and logging back in again. On the BlackBerry mobile phone, a sync of new/updated items or a full sync should be effective to pull the updates to your mobile phone. (6044, 6052)

## SUPPORT

Please visit the [FCmobilelife Support web page](#) for information on documentation, the Support FAQ, Knowledge Base and other information.